

FAQs

General

- **What is an ePortfolio and why do I need one?**
 - An ePortfolio is a collection of digitized student work (documents, images, artwork, maps, lab reports, video files, audio files, etc.) organized and re-purposed to demonstrate a student's accomplishments, talents, experiences, and reflections. In some cases, instructors may ask students to build one as part of the requirements for a course. But many students also decide to build ePortfolios on their own to help them organize and direct their learning as well as document and present their achievements to prospective employers, educational program administrators, or just for themselves, their family, and their friends.
- **What technologies do I need to know to create an ePortfolio?**
 - At the University of Virginia, we use UVaCollab and Digication as part of the institutional learning management systems (LMS). Familiarity with these two platforms is necessary for the creation, management, and maintenance of your ePortfolios. In addition, a variety of tools for working with digital artifacts (documents, images, and video audio files) is also necessary.
- **What is the ePortfolio platform (system) used at UVa?**
 - The main platform for creating ePortfolios at UVa is Digication. Instructors and students also use WordPress.
- **How do I get an account on the ePortfolio platform (system) used at UVa?**
 - If you have been in a course that uses Digication, you automatically have a Digication account. If you have not and would like an account, you can write to uvadigation-support@virginia.edu and request one.
- **How do I access my ePortfolio account?**
 - If you are in a course that uses Digication, the tool will be in the course's Collab site that takes you to the course's Welcome to Digication page. From there, you can access all of your ePortfolios in your Digication Home area. If you are not in such a course, you can go directly to <https://uvadigation.virginia.edu> and log into your Digication Home area.
- **How do I get support if I have problems with my ePortfolio?**
 - Your first stop might be to look at the Student User Guide or the Instructor User Guide. If you still need help with your ePortfolio, you can contact the [ePPC program](mailto:eppc@collab.virginia.edu) at eppc@collab.virginia.edu. If you are having problems with your Digication account (logging in, etc.) you can contact uvadigation-support@virginia.edu.
- **Flash and Digication:**
 - Flash does not always work in Digication even after you update it to the latest version. To resolve this problem take a look at this document: <https://support.digication.com/hc/en-us/articles/115003299287-Enabling-Flash-for-Digication>

- **How to embed a YouTube video in Digication:**
 - Here is a quick video tutorial on embedding YouTube videos in a Digication Rich Text page:
https://youtu.be/tIV-ZEt_Xbk

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